

RETURNS MUST BE SENT TO:

USA: 8415 220th St West, Lakeville, MN 55044

CANADA: 56957 Hwy 3 West, Tillsonburg, ON, N4G 4G8 Canada



RMA Request Form

This policy applies only to standard, current model year products. 15% restocking fee for undamaged products still in tact in packaging. Return shipping to be arranged and paid by customer. Return merchandise authorization (RMA) should be customer's PO#. Products being returned must have been purchased no more than 6 months previously. We do not accept any returns after 6 months from ship date.

Date:		Customer First & Last Name:	
Company Name:		Address:	
City:	State:	ZIP/Postal Code:	
Email:		Phone:	

RMA TYPE (check one)

RETURN FOR CREDIT	REPLACEMENT NEEDED	REPAIR
-------------------	--------------------	--------

Return Reason Codes:

A - Excess Stock (for credit)

D - Overshipment (no credit needed)

G - Inspection (warranty undermined)

B - Product Exchange

E - Wrong Product Shipped

H - Repair/Inspect and Return

C - Defective (warranty claim)

F - Wrong Product Ordered

I - Program Returns

ITEMS TO BE RETURNED: (please provide as much detail as possible)

Legend Part #	Description	Qty	Sales Order #	Reason Code	Return Comment

Please send the following items (not already on order) as replacements or exchange for returned items.

Legend Part #	Description	Qty	Ship to Name/Address

Comments:

Please email/fax this form to Legend Fleet Solutions for authorization to return items indicated above. Once your request is approved, an RMA number will be issues to you which needs to be included with your returned items. Return items may be subjected to our return policy and additional restocking fees or handling charges may apply.

Details of conversation with Legend employee:

FOR OFFICE USE ONLY	RMA #	Exchange for Order #	Approved by	Restock Fee?

Questions? Feel free to call 519 688 1043, or email customer@legendfleet.com. Thank you!